

# **\*\*30-Day Pharmacy Notice\*\***

## **Magellan Complete Care Virginia, LLC**

**Effective August 1, 2017**

### **New Pharmacy Benefits Manager Contractor**

Effective **August 1, 2017**, Magellan Complete Care Virginia, LLC will be utilizing the pharmacy benefits manager, **Magellan Rx Management**. Pharmacies must submit pharmacy claims for payment through the Magellan Rx Management pharmacy system.

### **\*\* Alert \*\* Claim Submission Differences**

Beginning **August 1, 2017**, all pharmacy claims must be processed using Magellan Rx Management's RxBIN and RxPCN assigned numbers which are included in the table below. Magellan Rx Management's Pharmacy Call Center can be contacted for assistance with medication dispensing and access issues at 1-800-424-4524 on or after **August 1, 2017**.

The following claim submission fields and requirements are being *highlighted* to assist in your claim filing success during this transition. All claims must be submitted under the NCPDP Telecommunication Standard Version/Release D.0, the following fields are known differences, effective **August 1, 2017**.

Transaction Header Segment				
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
101-A1	BIN Number	016523	M	<b>NEW!</b>
104-A4	Processor Control Number (PCN)	62282	M	<b>NEW!</b>
Claim Segment				
436-E1	Product/Service ID Qualifier	• Ø3 = National Drug Code (NDC)	M	• Ø3
407-D7	Product/Service ID	• NDC	M	
600-28	UNIT OF MEASURE	Values: <ul style="list-style-type: none"><li>• EA = Each</li><li>• GM = Grams</li><li>• ML = Milliliters</li></ul>	R	<b>NEW!</b>
Insurance Segment				
301-C1	GROUP ID	VAMLTSS	R	Submit the Group ID for ALL clients

*Please note in the Payer Usage column: M = Mandatory and R = Required*

## Pharmacy Testing

Magellan Rx Management encourages pharmacies to submit test claims prior to the transition. Magellan Rx Management is offering a testing window from **July 5, 2017, through July 19, 2017**. If you would like to submit test claims, please e-mail [gkarri@magellanhealth.com](mailto:gkarri@magellanhealth.com) with your contact name, phone number, pharmacy National Provider Identifier (NPI), and Switch information. If you are unable to e-mail, please call Girija Karri at 1-804-548-0428 to schedule a time for testing and receive a package of test claim information for submission.

## Pharmacy Training

### Important Training Available for Pharmacy Providers

The ***Introduction to Magellan Rx Management*** course will be offered to the pharmacy provider community. The course will include a review of claim submission differences and prior authorizations and will provide contact information for assistance with claims and prior authorizations.

To register to attend **one** of the Webinars listed below, please e-mail the Magellan Rx Management Training and Development department at [MRxTraining@MagellanHealth.com](mailto:MRxTraining@MagellanHealth.com) and include the following information in your e-mail:

- Name
- Facility name
- NPI
- Phone Number
- E-mail
- Date and time of webinar

The training schedule is as follows:

Course Name	Date and Time
Introduction to Magellan Rx Management	Thursday, July 13: 11:00 a.m. – 12:00 p.m.
	Tuesday, July 18: 2:00 p.m. – 3:00 p.m.
	Thursday, July 20: 3:00 p.m. – 4:00 p.m.
	Wednesday, July 26: 9:00 a.m. – 10:00 a.m.

## Contact Information

Services	Source	Effective Date	Contact Information
<b>POS Claims Processing</b> – For technical or other POS and Prior Authorization assistance	Magellan Rx Management	August 1, 2017	1-800-424-4524
<b>Provider Training</b> – E-mail address to register and attend training sessions	Magellan Rx Management	In Effect Now	<a href="mailto:MRxTraining@MagellanHealth.com">MRxTraining@MagellanHealth.com</a>
<b>Provider Network</b> – E-mail address for Provider Network and contracts	Magellan Rx Management	In Effect Now	<a href="mailto:RxNetworksDept@magellanhealth.com">RxNetworksDept@magellanhealth.com</a>